



Pathway Living Services

Person-Centred Compassionate Care

Provider Profile and Referral Guide 2026



Person-Centred Compassionate Care



Supported living and mental health support in London



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This guide has been designed to give professionals, families and partners a clear overview of who we are, what we offer, who we support and how referrals can be discussed.



Pathway Living Services

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Welcome

Welcome to **Pathway Living Services**.

Pathway Living Services is a supported living provider committed to delivering safe, respectful and person-centred support for adults who benefit from structured, practical and recovery-focused care in the community.

This Provider Profile and Referral Guide 2026 has been created to give professionals, families and partners a clear overview of who we are, what we offer, who we support and how referrals can be discussed. Our aim is to make early conversations clear, responsive and professionally informed.

We understand that choosing the right support pathway is important. Good support should not only meet immediate needs, but also help people feel safer, more settled and better able to move forward. That is the standard we aim to bring to every discussion, every placement and every support plan.

Supported living, clearer pathways and person-centred care in London.



Pathway Living Services

Supported living and mental health support in London

About Pathway Living Services

Pathway Living Services provides supported living and mental health support in London for adults who may benefit from calmer environments, clearer routines and practical, person-centred support.

We work with adults with a range of support needs, including mental health needs, autism, learning disabilities and more complex presentations. Our approach is shaped around the individual: their strengths, their history, their risks, their goals and the level of support needed to help them live safely and more independently.

We believe that effective support is built on consistency, dignity and realistic progression. Our role is to provide a service that is safe, thoughtful and responsive, while helping each person move at a pace that is right for them.

Our purpose, mission and values

Our purpose - Our purpose is to create pathways towards stability, wellbeing and greater independence for people who need support to live well in the community.

Our mission - Our mission is to deliver high-quality supported living that helps people feel safer, build confidence, develop daily living skills and move towards realistic progression, while keeping the individual at the centre of every decision.

- **Person-centred** - We shape support around the individual, recognising that no two people have the same needs, strengths, presentation or goals.
- **Respectful** - We treat every person with dignity, compassion, fairness and professionalism, and we value respectful communication in all areas of our work.
- **Recovery-focused** - We support wellbeing, confidence, resilience and practical progress, with a focus on helping people move forward in meaningful and realistic ways.
- **Collaborative** - We work openly with professionals, families and the people we support, recognising that the best outcomes are often built through partnership and shared understanding.



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What we offer

Pathway Living Services offers supported living designed around safety, structure and progression.

Our support may include practical and emotional support with daily living, routine building, wellbeing, community access, appointments, confidence building and independent living skills. We aim to provide support that is responsive, consistent and tailored to the person's level of need.

Our service is shaped by person-centred planning, risk awareness, safeguarding-led practice and joined-up working with families and professionals. We aim to create environments where people feel more stable, more supported and better able to engage with day-to-day life.

Who we support

- Adults who may benefit from supported living with a structured approach
- Adults needing mental health support in the community
- Adults benefiting from autism-informed support
- Adults needing learning disability support
- People following transition or placement instability
- People who need practical day-to-day support with independent living
- People who benefit from recovery-focused support and progression planning

We recognise that every referral is different. Suitability is considered on an individual basis, taking into account the person's needs, risks, presentation, compatibility and the likely support pathway required.



Our support approach

Safe support

We promote safeguarding, professional accountability and safe practice throughout service delivery. Safety is central to how we plan, communicate and support.

Structured support

Many people benefit from predictability, routine and calm environments. We aim to provide support that brings greater clarity, reduces uncertainty and promotes stability.

Person-centred planning

Support is shaped around the individual rather than a fixed model. We consider presentation, communication style, risks, goals, strengths and practical support needs.

Progression-focused support

Where possible, we aim to support progress over time. This may include improved daily living skills, greater confidence, stronger routines, improved wellbeing and clearer pathways towards independence.



Referral pathway

Step 1 - Initial enquiry

A professional, family member or partner contacts us to discuss the referral, likely fit and next steps.

Step 2 - Information review

We review the available information to understand the person's support needs, risks, presentation and likely service fit.

Step 3 - Suitability discussion

We consider whether the referral appears suitable and whether any additional information is required to support decision-making.

Step 4 - Assessment and planning

Where appropriate, we move to further assessment, planning and transition discussions.

Step 5 - Next steps

If the placement is suitable, we work with the referrer and relevant professionals to support a safe, informed and well-planned move forward.

Information to include in a referral

- Presenting support needs
- Relevant diagnoses or known conditions
- Mental health history where relevant
- Autism, learning disability or communication needs where relevant
- Known risks and safeguarding concerns
- Current placement or housing situation
- Placement history and any breakdowns
- Level of support required
- Current professional involvement
- Funding route and goals for the placement

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Locations

Pathway Living Services provides supported living and mental health support in London, with service information available for **Barnet**, **Camden** and **Enfield**. Location discussions can form part of the referral process, depending on the individual's needs, pathway and placement suitability.

Leadership

Pathway Living Services is led by professionals with experience across health and social care, supported living, mental health, learning disability, autism support, safeguarding, compliance and service development.

Ndayishimiye Butoyi - Director

Results-driven health and social care leader with experience across supported living, residential care, mental health, learning disability and physical health services. Leadership strengths include strategic service oversight, CQC compliance, safeguarding, risk management, workforce leadership and quality improvement.

Asma Aden - Director

Dedicated health and social care professional with experience across domiciliary care, supported living, residential services, dementia care, learning disability, autism, mental health and rehabilitation support. Strengths include care planning, safeguarding, team coordination, supervision and person-centred service delivery.



Pathway Living Services

Supported living and mental health support in London

Contact details

Pathway Living Services

Supported living and mental health support in London

Phone: 07444 562573

Email: info@pathwaylivingservices.co.uk

Website: pathwaylivingservices.co.uk

Company registration number: 17125135

ICO registration number: ZC113678

For referral enquiries, please contact us to discuss support needs, pathway fit, referral information and next steps.

Person-centred. Respectful. Recovery-focused. Collaborative.

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