



# Pathway Way Living Services

Person-Centred Compassionate Care

## Service Overview

A concise professional overview of Pathway Living Services, our supported living model, home pathways and referral approach.

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Pathway Living Services delivers safe, responsive and person-centred care, promoting dignity, independence, inclusion and meaningful outcomes.

Independence	Safety	Inclusion
We build practical daily living skills, confidence and informed choice.	Support is delivered through safeguarding, risk management and trained staff practice.	We promote community participation, social connection and access to opportunities.

*Person-Centred Compassionate Care*

## Service statement

Pathway Living Services is a supported living provider delivering person-centred support to adults with mental health conditions, learning disabilities, autism and complex needs. Our service enables people to live independently within their own homes while receiving tailored support that promotes dignity, choice, control and meaningful outcomes.

### Who we support

- Adults aged 18 and over
- People with mental health conditions
- Adults with learning disabilities
- Adults with autism
- People with complex or multiple support needs

### Core services

- Supported living services
- Mental health support
- Community-based support
- Housing-related and tenancy support
- Daily living support
- Medication prompting in line with assessed needs

## Our service model

Our model is flexible and person-centred. Support is based on individual needs, preferences, assessed risks and agreed outcomes. Support plans and risk assessments are reviewed regularly so support remains appropriate and responsive to changing needs.

### Practical support may include

- Daily routines and household tasks
- Meal planning and preparation
- Budgeting, benefits and tenancy-related support
- Appointments and professional engagement
- Education, employment, volunteering and training access

### Wellbeing support may include

- Emotional wellbeing and reassurance
- Mental health support and routine building
- Positive risk-taking where appropriate
- Community participation and social connection
- Support to maintain a safe home environment

## Safeguarding, risk and quality

### **Risk management**

Risk assessments are completed and reviewed regularly, particularly following incidents, changes in presentation or changes in need.

### **Safeguarding**

Staff are trained to recognise, report and respond to safeguarding concerns. Concerns are escalated in line with local procedures and organisational policy.

### **Quality assurance**

Quality is reviewed through audits, supervision, staff training, incident reviews, complaints, compliments, feedback and action planning.

## **Partnership working**

We work with local authorities, health professionals, housing providers, community teams, families, advocates and other agencies to provide coordinated support that promotes wellbeing, recovery, stability and independence.

To discuss a supported living referral, contact Pathway Living Services on [info@pathwaylivingservices.co.uk](mailto:info@pathwaylivingservices.co.uk). Website: [pathwaylivingservices.co.uk](http://pathwaylivingservices.co.uk)